



VACANCY – SGBV/ CASE WORKER

ALIGHT (formerly American Refugee Committee) works with its partners and constituencies to provide opportunities and expertise to refugees, displaced people and host communities – to better survive conflicts and crisis, and to rebuild lives of dignity, health, security and self-sufficiency. ALIGHT presently works in and with partners in seventeen countries globally. ALIGHT has consistently operated in Rwanda since the year 1994, and today has a strong and committed team of over eight hundred personnel who include full time staff, community mobilizers and incentive workers– implementing programs in Primary Health Care, Reproductive Health, HIV and Nutrition; also Water, Sanitation and Hygiene, Shelter and general Infrastructure, Livelihoods/Economic strengthening, and Sexual and Gender Based Violence Prevention/ Protection. Our work in Rwanda currently covers all the refugee locations and their kind Rwandan-host communities. And we are always looking to expand and, jointly with our partners, offer lasting impact with and for the communities we serve! ALIGHT is looking for a qualified, self-driven and committed individual to join its team as **SGBV Case worker, to be based full time in any one of the field sites (refugee camps, transit and reception centers) where ALIGHT has active operations.**

PRIMARY PURPOSE:

The primary responsibility of the SGBV Case Worker is case management and psychosocial support of vulnerable communities, including survivors of SGBV in assigned location. The Case Worker ensures appropriate support for individuals, working closely with relevant colleagues to identify asylum seekers at risk of SGBV and other vulnerable people and providing case management services in line with Rwanda's Standard Operating procedures, and Global minimum standards of child protection case management.

KEY RESPONSIBILITIES

- Provide case management services, including interviews with clients, assessments, and case plans in line with the National Standard Operating Procedures for case management & Global Child Protection Case Management Guidelines;
- Provide ongoing, one-on-one emotional support to SGBV survivors;
- Accompany SGBV survivors and other people with specific needs to the competent service providers, follow up and document referred cases;
- Establishing and coordination with Community Based Protection Structures (CBPS) for support of SGBV cases;
- Training Community Based Protection Structure (CBPS) to prevent SGBV and provide basic emotional support and referrals;
- Maintain case records according to ethical and safety standards, as well as document all SGBV cases as per the guidelines; as well as develop and keep updated the SGBV database;
- Work closely with one-stop centers to ensure that SGBV survivors receive comprehensive services at health facilities;



- Responsible for closely coordinating with relevant external agencies for service provision and referrals to national mechanisms to report cases of SGBV as per the agreed SoP and referral pathway in place;
- Prepare required weekly and monthly reports and briefs as required or directed by supervisor and program leadership.

MINIMUM QUALIFICATION, BEHAVIOURS & EXPERIENCE

- Minimum of Bachelor's degree in Social work, Community Development, Psychology, human rights, or closely related field;
- Minimum of three years' previous experience with GBV programming— implementing SGBV, child protection programs, preferably in social work or case management, in humanitarian or development settings;
- Excellent report writing, communication and analytical skills;
- Comfort residing full time working in any one on the field site (kirehe, Huye, Gatsibo, Karongi) and in other low resource-refugee settings in Rwanda;
- Solution, service and support oriented attitude and work ethic; and a willingness to guide refugees towards exploring options and solutions, while assuring fidelity and confidentiality to expected policies and compliance;
- Capable communicator in English and Kinyarwanda; including written; also, conversance with French is an added advantage;
- Self-motivated and client-oriented with a strong sense of personal ethic, integrity and quality.

APPLICATION GUIDELINES: Interested and qualified candidates should submit 1 page Cover letter, and updated CV (maximum three pages) and names, title and contacts of three professional referees, to include most recent or current employer/supervisor (**all in/as one document**) - via email only to: **RWJobs@wearealight.org** with the POSITION applied for **clearly indicated in the subject line**. The deadline for submission of applications is **27th August 2022 at 17:00hrs**. Only shortlisted candidates will be contacted.

Alight is an Equal Opportunity Employer offering employment without regard to race, color, religion, gender, sexual orientation, gender identity, age, national origin, citizenship, physical or mental disability, or protected veteran status. ALIGHT complies with all applicable laws governing nondiscrimination in employment.